

# PHASE ONE REOPENING

Your health and safety are a top priority for the DC Department of Human Services. The District entered Phase One of re-opening and the following information shares what that means for you and how you can continue to prevent the spread of coronavirus (COVID-19).

**On Friday, May 29,** Mayor Bowser lifted the District's Stay-at-Home order, but the public health emergency is still in effect.

- Gatherings of more than 10 people are still prohibited.
- Individuals should stay six feet apart and wear a mask/face covering when around other people.
- Some stores have reopened for outdoor pick up or delivery when items are ordered online or by phone, but indoor shopping and indoor pick up remain prohibited.
- Parks, dog parks, tennis courts, tracks and fields are open, but public pools, recreation centers and indoor facilities remain closed.



## PROGRAM SERVICES

Currently, there are no changes to the program in which you are staying.

- Shelters remain open 24 hours.
- Lunches continue to be served.
- On-demand transportation is still on hold.
- Meals are “grab and go.”
- Providers are taking precautions around cleaning, and screening residents, staff and visitors to the building.

If you or another resident of the program test positive for COVID-19, or have been exposed to someone who has tested positive, we will provide you with a safe, private room where you can be seen by a doctor and stay until you are cleared to return to shelter.



## PREVENT THE SPREAD OF COVID-19

To prevent the spread of germs, you should:

- Wear a mask at all times while in shelter and avoid contact with other people.
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing your nose, coughing, or sneezing.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Clean and disinfect frequently touched objects and surfaces.
- Use an alcohol-based hand sanitizer with at least 60% alcohol if you have symptoms of acute respiratory illness.
- Seek medical attention if you have reason to believe you have been exposed to COVID-19 or influenza.

While the staff at your site will be practicing social distancing, they are still committed to supporting you. If you have questions or concerns, please do not hesitate to reach out to your case manager.